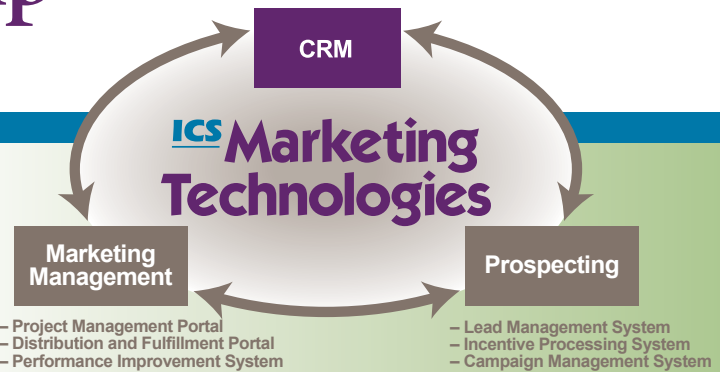


Customer Relationship Management System

- Enrollment System
- Customer Satisfaction Portal
- Marketing Data Warehouse Portal
- Customer Relationship Management System



ICS Client Portal - ACN Customer Mailings

ACN Customer Mailings

Last Physical: 03/12/2010
Last Billing: 02/27/2010

Current Postage Balance: \$15,341.050
View Billing Details

Items below the specified order year

Form #	Description	Original Count	ReOrder Point
ACH0001	Ultrah with 1 Calling Card	739	1000
ACH0015-CE	Ultrah with 1 Calling Card - CANADAMENB	367	500
ACH0002	Ultrah with 2 Calling Card	1047	4000
ACH0002-CE	Ultrah with 2 Calling Card - CANADAMENB	179	500
ACH0005	8.5x11 Letterhead Final Demand Notice	6787	7000
ACH0004	Pre-Authorized Payment Plan Bill & VWR	10232	10000
ACH0008C	T & C for Bundled Service - Can Eng/Fra	30	1000
ACH0003	8.5x11 Letterhead	6784	12000
ACH0011	Ones Telephone Customer Bill of Rights	0	3000
ACH0016	Terms & Conditions for DSL	44	1000
ACH0017-CF	US Ref Guide-Rural Plan - Canada/French	660	1000
ACH0001	Full Window Envelope	3816	10000
ACH0009	Feature Guide PA, MD, NJ, DC, VA, DE	679	1000
ACH0009-CE	Feature Guide - CANADAMENB	0	3000
ACH0009-CF	Feature Guide - CANADAMENB	0	3000
ACH0006	Basic Bill Local Welcome Plug - Residential	6130	10000

Sure — every marketer knows successful CRM requires relevant one-on-one communications, tailored to each customer’s unique situation. But, how can you manage this cost-effectively – especially when your communications are highly complex, requiring multiple variations to many customer groups?



See how ICS turned ACN’s complex CRM project into a simple success.

Visit www.icshq.com/marketingtechnologies/CRM

Just call us and we can do the same for you.

With ICS’s CRM System, you can...

- Have tailored, one-on-one communications with *each* of your customers
- Simplify complex content management
- Update content on-the-fly, online – for global changes or just targeted customer groups
- Incorporate production, fulfillment and distribution for both printed and email communications
- Have print-on-demand control with as many communication variations as you need
- Always be in-the-know with online access to real-time inventory management, activity reports, transaction look-up and postage management

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ICS Marketing Technologies

Custom Web Portal Systems at Off-the-shelf Pricing

Data-driven, Web-based platforms dramatically impact your marketing results. ICS Marketing Technologies gives you secure, Web-based portal solutions built for your common, marketing needs.

With ICS Marketing Technologies, you can...

- *Save time & money managing your marketing programs*
- *Focus on business growth, not marketing implementation*
- *Track programs in real-time – easily & securely from any place, at any time*
- *Be more effective in your CRM, prospecting and management activities*

We customize each Web interface for you, but re-use “back-end” technology. That’s how you get a custom solution at such a great price.



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For ICS Marketing Technologies case studies, visit www.icshq.com/experience



When You Need to...

- Find & Convert Your Best Sales Leads*
- Integrate Your Online & Offline Marketing*
- Enhance Customer Communication Relevancy*
- Reduce Marketing Costs & Management Time*
- Measure & Optimize Your Marketing Efforts & Prove Increased Sales*

You Need...

ICS Marketing Services
Your Integrated Marketing & Technology Experts